



## call centre agent - technical support

Posted by One Solution Consultancy Services

**Posting Date :** 20-Jun-2025

**Closing Date :** 10-Jul-2025

**Location :** Edmonton

**Salary :** \$32.21 Per Week

### Job Requirements

- **Education:** • College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years
- **Language:** English
- **Years of Experience:** 1 year
- **Vacancy:** 1
- **Job Type:** Full Time
- **Job ID:** DISJ4259280

### Job Description:

**Title:** call centre agent - technical support

**Employer: One Solution Consultancy Services**

Address: 10180 101 STREET NW suite 3400, Edmonton, AB T5J 3S4

**Wages:** \$32.21 /hour

**Vacancies:** 1 vacancy

**Joining:** As soon as possible

**Employment type:** Permanent employment, Full time

30 to 40 hours /week

**Employment conditions:** Morning, Day

**Overview*****Languages***

English

***Education***

- College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years

- or equivalent experience

### ***Experience***

1 to less than 7 months

### ***On site***

Work must be completed at the physical location. There is no option to work remotely.

### **Responsibilities**

#### ***Tasks***

- Give access to computer networks
- Report on the performance of computer systems and networks
- Respond to users experiencing difficulties with computer
- Consult user guides, technical manuals and other documents to research and implement solutions
- Provide advice and training to users in response to identified difficulties
- Collect, organize and maintain a problems and solutions log for use by other technical support analysts
- Participate in the redesign of applications and other software

- Provide business systems, network and Internet support to users in response to identified difficulties
- Perform Web-server backup and recovery operations
- Provide customer service

### ***Supervision***

- No supervision responsibility

### **Work Setting**

Consulting firm

### **How to apply**

#### ***Direct Apply***

By Direct Apply

#### **By email**

[onesolutionjobscanada@gmail.com](mailto:onesolutionjobscanada@gmail.com)

### **Who can apply to this job?**

**The employer accepts applications from:**

- Canadian citizens and permanent residents of Canada.
- Other candidates with or without a valid Canadian work permit.

**To apply for this job vacancy, please send your resume along with a cover letter and a reference letter from your previous employer to the following email: [onesolutionjobscanada@gmail.com](mailto:onesolutionjobscanada@gmail.com)**

**Posted on Disabled job Portal**