



## Technical Support Supervisor

Posted by One Solution Consultancy Services

**Posting Date :** 19-Jun-2025

**Closing Date :** 09-Jul-2025

**Location :** Edmonton

**Salary :** \$36.00 Per Week

### Job Requirements

- **Education:** • College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years
- **Language:** English
- **Years of Experience:** 2 years
- **Vacancy:** 2
- **Job Type:** Full Time
- **Job ID:** DISJ4835964

### Job Description:

**Title:** Technical Support Supervisor

**Employer:** One Solution Consultancy Services

**Address:** 10180 101 STREET NW suite 3400, Edmonton, AB T5J 3S4

**Wages:** \$36.00/hour

**Vacancies:** 2 vacancies

**Joining:** As soon as possible

**Employment type:** Permanent employment, Full time

35 to 40 hours /week

**Employment conditions:** Morning, Day

## Overview

### Languages

English

### Education

- College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years

- or equivalent experience

### Experience

2 years to less than 3 years

### On site

Work must be completed at the physical location. There is no option to work remotely.

## Responsibilities

### Tasks

- Give access to computer networks
- Report on the performance of computer systems and networks
- Respond to users experiencing difficulties with computer
- Consult user guides, technical manuals and other documents to research and implement solutions
- Provide advice and training to users in response to identified difficulties
- Collect, organize and maintain a problems and solutions log for use by other technical support analysts
- Participate in the redesign of applications and other software
- Supervise other technical support workers in this group
- Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software
- Perform Web-server backup and recovery operations
- Provide customer service

- Manage incidents

## Benefits

### Health benefits

- Health care plan

### Work Setting

Consulting firm

### How to apply

#### By email

[onesolutionjobscanada@gmail.com](mailto:onesolutionjobscanada@gmail.com)

### Who can apply to this job?

#### The employer accepts applications from:

- Canadian citizens and permanent residents of Canada.
- Other candidates with or without a valid Canadian work permit.

To apply for this job vacancy, please send your resume along with a cover letter and a reference letter from your previous employer to the following email: [onesolutionjobscanada@gmail.com](mailto:onesolutionjobscanada@gmail.com)

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