

# **Technical Support Supervisor**

**Posted by One Solution Consultancy Services** 

Posting Date: 19-Jun-2025

Closing Date: 09-Jul-2025

**Location**: Edmonton

Salary: \$36.00 Per Week

## **Job Requirements**

- **Education**: College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years
- Language: English
- Years of Experience: 2 years
- Vacancy: 2
- Job Type: Full TimeJob ID: DISJ4835964

### **Job Description:**

Title: Technical Support Supervisor

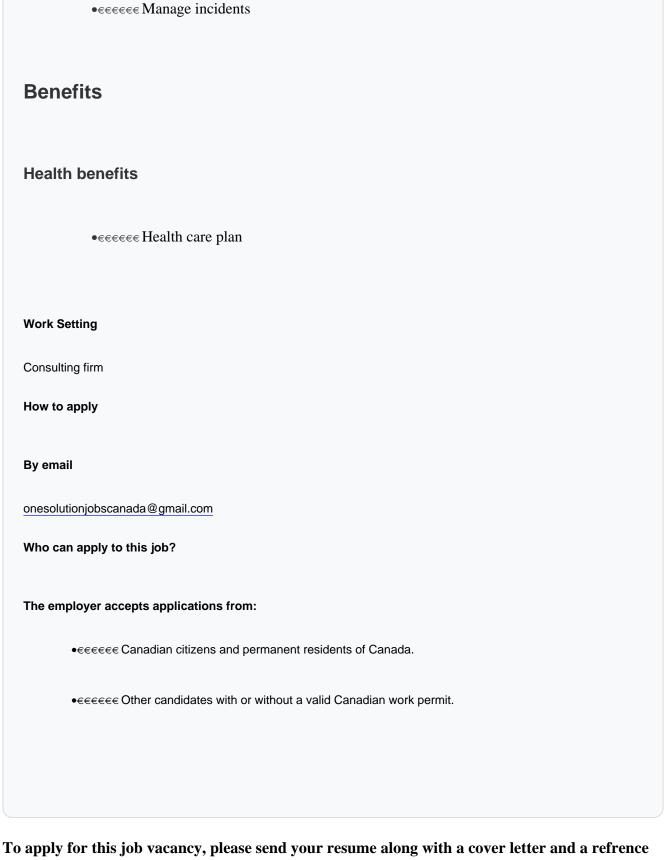
Employer: One Solution Consultancy Services
Address: 10180 101 STREET NW suite 3400, Edmonton, AB T5J 3S4
<b>Wages</b> : \$36.00/hour
Vacancies: 2 vacancies
Joining: As soon as possible
Employment type: Permanent employment, Full time
35 to 40 hours /week
Employment conditions: Morning, Day
Overview
Languages
English
Education
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• eeeee or equivalent experience
Experience
2 years to less than 3 years
On site

Work must be completed at the physical location. There is no option to work remotely.

#### Responsibilities

#### Tasks

- ∈ ∈ ∈ ∈ ∈ ∈ Give access to computer networks
- ∈ ∈ ∈ ∈ ∈ Report on the performance of computer systems and networks
- ∈ ∈ ∈ ∈ ∈ Respond to users experiencing difficulties with computer
- ∈ ∈ ∈ ∈ ∈ Provide advice and training to users in response to identified difficulties
- eeeeee Collect, organize and maintain a problems and solutions log for use by other technical support analysts
- ∈ ∈ ∈ ∈ ∈ Participate in the redesign of applications and other software
- ∈ ∈ ∈ ∈ ∈ Supervise other technical support workers in this group
- ∈ ∈ ∈ ∈ ∈ ∈ Perform Web-server backup and recovery operations
- ∈ ∈ ∈ ∈ ∈ Provide customer service



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