

**Expired**



## **User support technician**

**Posted by ORBIT EXPRESS INC**

**Posting Date :** 08-Oct-2024

**Closing Date :** 06-Apr-2025

**Location :** Mississauga

**Salary :** \$30 Per Hour

### **Job Requirements**

- **Education:** College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years
- **Language:** English
- **Years of Experience:** Fresher (less than 1 year)
- **Vacancy:** 1
- **Job Type:** Full Time
- **Job ID:** DISJ2287889

### **Job Description:**

## **Tasks**

- Give access to computer networks
- Report on the performance of computer systems and networks
- Respond to users experiencing difficulties with computer
- Consult user guides, technical manuals and other documents to research and implement solutions
- Provide advice and training to users in response to identified difficulties
- Collect, organize and maintain a problems and solutions log for use by other technical support analysts
- Supervise other technical support workers in this group
- Provide business systems, network and Internet support to users in response to identified difficulties
- Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software
- Perform Web-server backup and recovery operations
- Manage incidents

## **Additional information**

### **Work conditions and physical capabilities**

- Fast-paced environment
- Work under pressure
- Repetitive tasks
- Combination of sitting, standing, walking

### **Personal suitability**

- Accurate
- Team player
- Ability to multitask
- Time management

**To apply for this job vacancy, please send your resume along with a cover letter and a reference letter from your previous employer to the following email: [careers.orbitexpress@gmail.com](mailto:careers.orbitexpress@gmail.com)**

**Posted on Disabled job Portal**