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Information Technology (IT) Support Technician

Posted by: Yingda Enterprises Group Inc. Posting date: 26-Jul-2024 Closing date: 22-Jan-2025 Education: College/CEGEP or equivalent experience Language: English Job location: Delta Salary: \$30.77 Per Hour Years of Experience: 2 years Vacancy: 1 Job Type: Full Time

Job id: DISJ6033842

Job description:

We are looking for a dependable Information Technology (IT) Support Technician! *Employer: Yingda Enterprises Group Inc.* Job details

Location: 1492 Derwent way, Delta, BC, V3M 6H9 Salary: 30.77 hourly / 35 to 40 hours per Week Terms of employment: Permanent employment, Full time Start date: Starts as soon as possible Vacancies: 1 vacancy Languages: English Education: College/CEGEP or equivalent experience Experience: 2 years to less than 3 years Work setting: Manufacture

Responsibilities

- Give access to computer networks
- Report on the performance of computer systems and networks
- Respond to users experiencing difficulties with computer
- Consult user guides, technical manuals and other documents to research and implement solutions
- Provide advice and training to users in response to identified difficulties
- Collect, organize and maintain a problems and solutions log for use by other technical support analysts
- Participate in the redesign of applications and other software
- Provide business systems, network and Internet support to users in response to identified difficulties
- Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software
- Perform Web-server backup and recovery operations
- Provide customer service
- Manage incidents
 Who can apply to this job?
 Only apply to this job if:
- You are a Canadian citizen, a permanent or a temporary resident of Canada.
- You have a valid Canadian work permit.
 If you are not authorized to work in Canada, do not apply. The employer will not respond to your application.
 How to apply
 By email
 ydgglass2024@gmail.com